



Serve all with Love

Alvernia Connect Preadmission Registration



Serve all with Love

About Alvernia Connect

Alvernia Connect is Mount Alvernia Hospital's web application that allows you to conveniently access our services and manage your appointments.

Access Alvernia Connect through the following browsers:

- Google Chrome
- Microsoft Edge (Chromium-based)
- Safari (MacOS and iOS)

Latest versions recommended for the best experience



Alvernia Connect URL:

<https://app.mtalvernia.sg/ACLayOut/Login>



Serve all with Love

Using Alvernia Connect

- 1 Logging into Alvernia Connect
 - For users with Singpass
 - For existing users without Singpass
 - For new users without Singpass
- 2 Preadmission Registration



Serve all with Love

1. Log into Alvernia Connect



Serve all with Love

1. Logging into Alvernia Connect

(For users with Singpass)

All Singaporean Citizens, Permanent Residents and Foreign Identification Number holders aged 15 years old and above need to login via Singpass.

Step 1: Click on <Login with Singpass>



Step 2: Scan with Singpass app to log in





Serve all with Love

1. Logging into Alvernia Connect

(For existing users without Singpass)

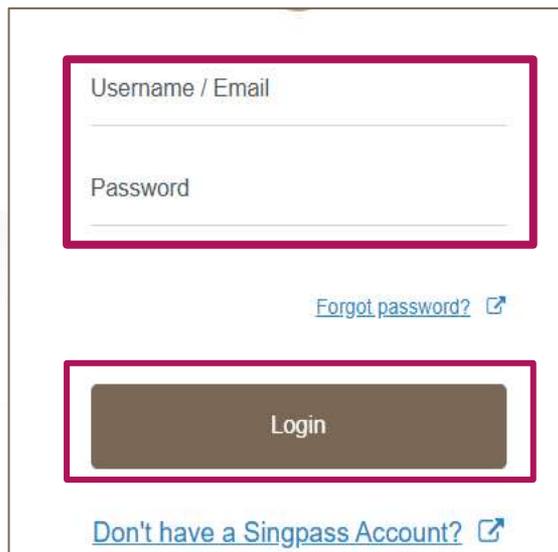
Step 1:

For existing users without Singpass, you may log in via email. Click on the <Login> button.



Step 2:

Complete the username/email and password. Click on the <Login> button.





Serve all with Love

1. Logging into Alvernia Connect

(For new users without Singpass)

Step 1:

For new users without a Singpass account, select
<Don't have a Singpass Account>.


Serve all with Love

Alvernia Connect

For Doctors & Singpass Users

Login with Singpass

OR

For Staff, Others & Non-Singpass Users

Login

[Don't have a Singpass Account?](#)

AC 25 12
Dec 2025

Step 2:

Fill out your particulars.

Please note: Passport number has to be valid to be able to view your preadmission details.

APPLICANT PARTICULARS

Full Name *

Passport Number *

Date of Birth *

Mobile Number *

Email Address *

To login to the system, use email address as your user ID

TERMS AND CONDITIONS

1. Agreement to Terms 1.1 All access to any part of <https://app.mtalvernia.sg> ("MAH Systems Website") is governed by the terms and conditions below and our Privacy Policy located at <https://app.mtalvernia.sg/privacy-policy> ("Terms"). The Websites is collectively referred to as "MAH Systems". If you do not accept any of these Terms, please discontinue the use or access of MAH Systems immediately. 1.2 By continuing, you acknowledge that you have read and understood these Terms and agree to be bound by these Terms. 1.3 We may from time to time update these Terms, with a notification on MAH Systems for an appropriate duration following the change. Each time you use MAH Systems, you acknowledge and agree that the latest version of these Terms shall apply. 1.4 In these Terms, the words "we", "our" and "us" refer to Mount Alvernia Hospital ("MAH"). 2. Access to MAH Systems 2.1 Everyone may access the publicly available content on MAH Systems. However, you may be required to register for an account with us before you are entitled to use certain functionalities within MAH Systems. You may also need to use your device's biometric function or passcode or Singpass in order to access certain functionalities within MAH Systems. 2.2 The accessibility and operation of MAH Systems rely on systems, databases and technologies that may not be entirely within our control. We do not guarantee continuous.



Serve all with Love

1. Logging into Alvernia Connect

(For new users without Singpass)

Step 3:

Once ready, click on <Get OTP>.

Registration form showing:

- Password *
- Confirm Password *
- I hereby declare that all the entries in this application form are true and correct, and agree to abide and be bound by the [Terms of Conditions](#) of the Mount Alvernia Hospital.
- Get OTP** button (highlighted with a red box)

Step 4:

Enter your OTP.

Step 5:

Click on <Submit>.

OTP verification screen showing:

- Text: Please click on "Get OTP" and enter the 6-digit code sent to your email.
- Get OTP (298 second) button
- Text: An OTP code will be sent to your registered email address. Enter the security code that has been sent to your email
- 6-digit code input field (highlighted with a red box)
- Submit button (highlighted with a red box)



Serve all with Love

2. Preadmission Registration



Serve all with Love

2. Preadmission Registration

Step 1:

Click on the <Preadmission> tab.



Serve all with Love

Log out 

Good day, User.



Text Size :   



Serve all with Love

2. Preadmission Registration

Step 2:

Once you click on Preadmission, you will be asked to complete the section below.

Good day, User.

 **Registration**  **Preadmission**  **Alvernia Ladies**  **Alvernia Family**  **Enquiry & Feedback**

Pre-admission Registration Patient / Authorized Next-of-Kin

 **Authorized NOK**  **Admission on 05 Feb 2026 05:00**
Thank you for choosing Mount Alvernia Hospital, please complete the pre-admission registration to expedite the admission process.
Reference No. : I260002558



Serve all with Love

2. Preadmission Registration

Step 3:

Complete the following documents as shown in the section below:

Documents Edit

- ✓ Patient's Identification Document
- ✓ Patient's Personal Data Protection Act Consent Form
- ✓ NOK's Identification Document
- ✓ Insurance's Letter of Guarantee (LOG)
- ✓ Admission Letter from Clinic
- ✓ Financial Counselling Form by clinic's doctor (Form B, C)



Serve all with Love

If you have any questions or face any issues with your registration, please feel free to contact us at (+65) 6347 6688, or submit your enquiry [here](#).



Serve all with Love

Thank You!